## Message

From: adkins.norman@epa.gov [adkins.norman@epa.gov]

**Sent**: 1/4/2023 1:57:29 AM

**To**: Hoff, Dale [Hoff.Dale@epa.gov]

CC: Kilburn, Curtis [Kilburn.Curtis@epa.gov]
Subject: Re: Middleware/software backups

Thanks Dale. At this point, I am going to assume that there are no other options for th043 and proceed with that assumption. This includes getting you the info you requested. I agree, I think we put that and whatever agreement(s) existed behind us and move forward with trying to put together an improved backup strategy. For the databases, we backup prod and research and not dev and stg.

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On Jan 3, 2023, at 5:29 PM, Hoff, Dale < Hoff.Dale@epa.gov> wrote:

Sooooo,

I just called Scheitlin and had a long discussion about who was doing what in terms of backing up the middleware/software etc on servers and what OSIM was and wasn't responsible for completing. I explained to him the challenges we were having in now having to rebuild server TH043 after OSIM finished. He is going to talk with Jon Richardson and Elroy Seegars who are apparently the Deputy director and director respectively over the TOCOR (Craig Hammel) who runs the UNIX contract support doing all that work about a path forward. Tom was aware of some sort of an agreement that Amar had brokered with Craig on who was going to be doing those middleware/software backups but didn't what the details of the agreement were. He suspects that they had differing opinions, resolution was never completed and each thought the other was responsible. OSIM by practice does the back up for all of the other servers.

Personally, I don't think it is very fruitful to try and figure out what the old agreement was if there ever really was one. The main thing is that certainly it sounds like everyone will easily agree with the fact it needs to be done. He is going to talk with Jon and Elroy and get back to me. I also think we will end up getting together with them so we should try and get together and get our ducks in a row before that conversation. Tom asked some questions I couldn't answer that I will need your help on.

Dale